Course Evaluations & Surveys Safelist Information

Emails sent from the Course Evaluations & Surveys system are sent from the Course Evaluations & Surveys email server. You can customize the From field in emails (e.g., myname@mycollege.edu), however, they still originate from the Course Evaluations & Surveys email server and, in some instances, may be identified as SPAM by your institution's SPAM filters.

To safelist email sent from Course Evaluations & Surveys, please provide your campus email administrator with the following Course Evaluations & Surveys Email Server Information:

If your organization leverages Sender Policy Framework (SPF), please include the following entry in your SPF record:

- spf.watermarkinsights.com

If your policies require you to safelist, please add the following entry to your email safelist based on your location:

.COM

- watermarkinsights.com

.CA

- IP: 35.182.61.240

.EK-AU

- IP: 13.237.211.159

If you're accustomed to sending email communications *From* a campus email address instead of the system default and you want to avoid "spoofing", you'll need to use a set of self-service tools to configure and authorize Watermark to send from your preferred campus email domain(s). For more, please refer to the **Outgoing Email Settings** article in Help Center.

Questions? Contact us at support@watermarkinsights.com